

DEPARTMENT OF TRANSPORT — FEEDBACK FORM

999. Hon Ken Travers to the Parliamentary Secretary representing the Minister for Transport:

- (1) How many contacts did the Department of Transport receive through the general feedback form on the department's website in the financial years:
- (a) 2011–12; and
 - (b) 2012–13?
- (2) How many of these in (1) were:
- (a) complaints;
 - (b) compliments;
 - (c) feedback or suggestions; and
 - (d) other?

Hon Jim Chown replied:

- (1) (a) 2 092
(b) 2 833
- (2) (a) 2587
(b) 265
(c) 1656
(d) 417.
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